HOTEL
EUROPA
MOLVENO
Lake & Mountain

USEFUL INFORMATION
Pets not allowed.

Children's discounts
Family plan: 2 adults (paying 2 full rates) + 1 or 2 children according to the following discounts:
- *0 - 1,99 years: 80%. Baby cot/camping cot: free of charge and on request.*
- *2 - 8.99 years old: 50%*
- *9 - 11,99 years old: 30%*

Check-in and check-out
Rooms are available from 16:00 on the day of arrival and must be vacated by 10:00 on the day of departure.

Deposit
The booking is considered confirmed only after payment of a deposit equal to 30% of the total cost of the stay within 3 days of the date of booking.

The deposit must be paid within 3 days of receipt of the booking by:

bank transfer to:
Cassa Rurale Alto Garda
NAME: Hotel Europa SRL - 38018 Molveno (TN)
IBAN: IT 78 R 080 1673 8810 0004 0406 346
SWIFT/BIC: CCRTIT2T04A

Method of payment
The total amount of your stay, in balance, can be paid by:
- *Credit card accepted at the hotel. We do not accept American Express.*
- *Bank transfer (payment must be made prior to your arrival at the property).*
- *Cash up to € 4999,99*

Cancellation policies
Unforeseen events can always happen and holiday cancellation is unpleasant for both parties. For this reason we apply the following cancellation policies:
- *Up to 22 days before arrival: free cancellation*
- *From 21 days to 1 day before arrival: cancellation fee is 30% of the total amount of the stay. The deposit paid at the time of booking will be retained by the hotel.*
- *In case of no-show, early departure or delayed arrival: 100% of the amount of the nights booked.*

TOURIST TAX
The tourist tax is € 2,00 per person per night. Children under 14 years of age are exempt.

The tax is applied for a maximum of 10 consecutive nights and must be paid on site.

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OTHER USEFUL INFORMATION

- *The restaurant - Pizzeria Europa is also open for lunch with à la carte menu.*
- *The use of the Jacuzzi on the lake view terrace is free of charge for all guests. It is necessary to reserve a time to use the service at reception. Only occupants of the same room can access it at the same time.*
- *Cot: on request. Free service.*